

Hybrid Work: How to Solve Complex IT Environments

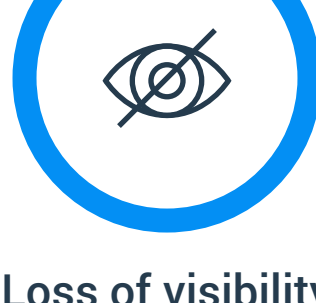


Hybrid work is here to stay, but with it has come a more complex IT environment. Organizations must handle an increasing number of applications designed to help remote workers stay productive.

But amid this growing portfolio, IT teams struggle with:



Security concerns



Loss of visibility



Providing timely IT support

Thankfully, tools designed specifically to tackle the challenges of hybrid work are available, providing a seamless way to securely support the hybrid workforce.

Organizations had to quickly **introduce tools** for remote working during the pandemic.



The number of applications is **growing**.

Businesses are running **200+ apps** across departments, with overlap of functions leading to fragmentation and collaboration breakdown.

Source: Productiv
The State of SaaS Sprawl eBook

Staff members are also introducing **more complexity** into the network as they log on from **multiple locations and devices**.



It's estimated that **36 million** Americans will work remotely by 2025, double the prepandemic rate.

Source: Upwork
Economist Report.



Around 85% of organizations have implemented **BYOD policies** because of the COVID-19 pandemic.

Source: Bitglass
Mission Impossible: Securing BYOD.



But managing a more complex, decentralized work environment across multiple devices and locations is taking its toll on IT departments — and **impacting security**.



This is causing an added workload at a time of **staff shortages** — particularly in IT.



Only 29% of IT workers have a “high intent” to stay in their current role.

Source: Gartner
Gartner Survey Finds Only 29% of IT Workers Have High Intent to Stay With Current Employer.

Meanwhile, organizations are **more vulnerable to attacks** due to unsecured IT.



90% of global IT leaders say they are **falling short in addressing cyber risks**.

Source: Foundry
Security Priorities Study 2021.

The answer?

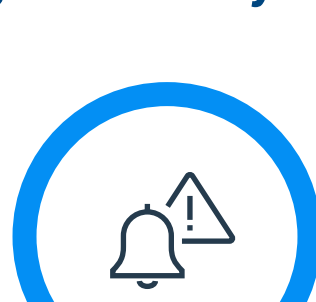
A single platform solution that goes beyond remote access tools to facilitate seamless hybrid working.

This helps businesses easily scale multiple use cases seamlessly, instead of having a separate solution for each, and **solve new challenges brought about by remote working, by providing:**



Visibility

Spot IT issues early and plan maintenance before issues arise.



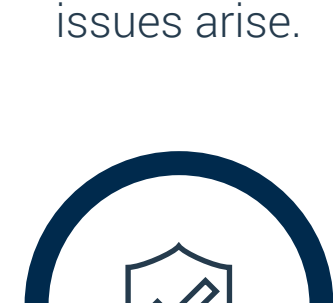
Foresight

Set up checks to send alerts when attention is required.



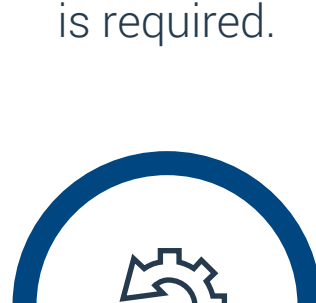
Efficiency

Utilize a solution that provides remote support and control.



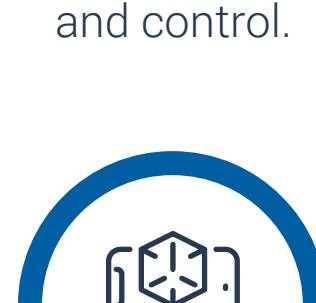
Security

Centralize patch management and provide endpoint protection.



Automation

Free up time by automating recurring tasks.



Support

Offer additional remote support beyond the computer screen through (easy) augmented reality functionality.