TeamViewer

Tensor Launch
Enterprise remote connectivity engineered for scale

Webinar

Speaker Info

Alexander Post
VP, Product Management
TeamViewer Tensor

Salil Lawande
Senior Product Marketing Manager

Steffen Kaiser
Senior Enterprise Solutions Engineer

Key Launch Highlights
Investment into our Flagship product with the focus on customer feedback

Scalability
New device management feature and mobile device management add-on ensure more scalability and security

Enhanced Security
Enhanced security features such as account enforcement, scam protection to prevent misuse

Productivity
Supercharge your productivity with our power tools that help you search faster & connect quickly

Efficiency
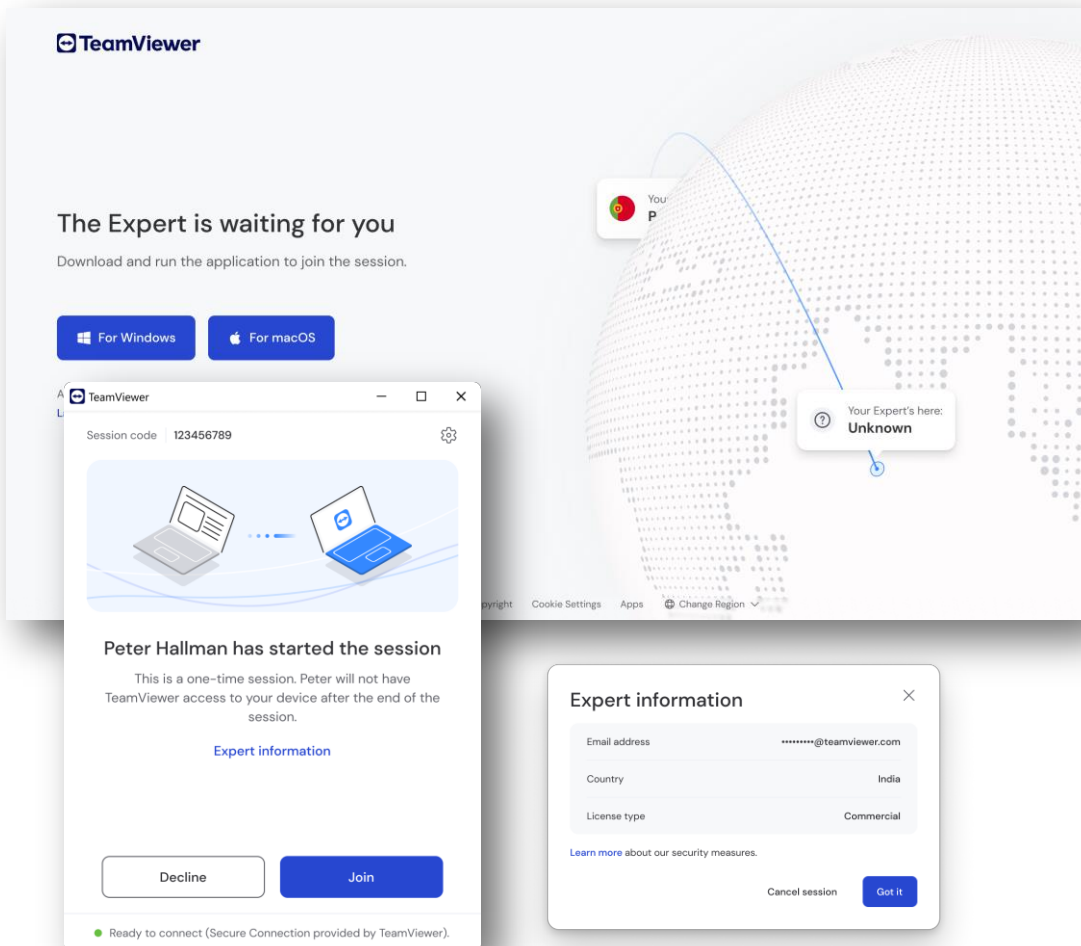Modern UI designed for ease of use to ensure you are effective and efficient

Licensing
Our licensing is simplified, comprehensive and covers more and more use cases than ever before.

Security

Scam protection

Prevent unauthorized sessions established between support agents and end users so they remain **secure and protected** against scams

Enhanced Conditional Access

Enhanced Conditional Access feature with **Pre-approved access** that automatically terminates connections after the pre-approved time-period.

Exclusive Trust Link

Our new certificate-based **Exclusive Trust Link (BYOC)** ensures that only devices with valid certificates issued by your company can access, connect to each other.

Efficiency
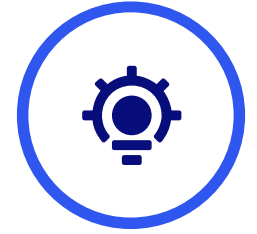
✔ **Streamlined session experience**

Sessions are **structured and streamlined** to ensure effective and efficient support experience

✔ **Connection flow**

New remote connection flow (session-url) for **faster connections**

✔ **Easy switch**

Clear **visibility** and ability to switch between recent connections and remote devices

Productivity

- ✓ **Quick search**

  Reduce time and effort through our **improved search** capabilities for
  Devices
  Device groups
  Recent connections
  Contacts

- ✓ **Quick connect**

  Type an ID and **connect quickly** with an unattended device right away

- ✓ **Quick actions**

  Reduce recurring, repetitive tasks with **Quick actions**
  /connect via ID
  /createsession
  /sendmessage

Scalability

✓ **New Device Management System**

Separate tabs for devices and device groups ensuring **ease of management** for large fleets of devices

✓ **Mobile Device Management**

Centralize, protect, secure and manage device lifecycle with ease using our MDM addon

✓ **Scalable & Integrated**

All TeamViewer solutions are now in **one single, unified portal** ranging from remote support, access to remote management and much more.

Demo highlights

Simplified and intuitive

Experience the new Tensor UI

Stay productive

Powertools make it easy, effective and efficient

Stay secure

Ensure security with Conditional Access and Exclusive Trust Link (BYOC)

Management

MDM and Toggling new and old UI across your enterprise

Demo

Experience the new TeamViewer Tensor

Demo highlights

Simplified and intuitive

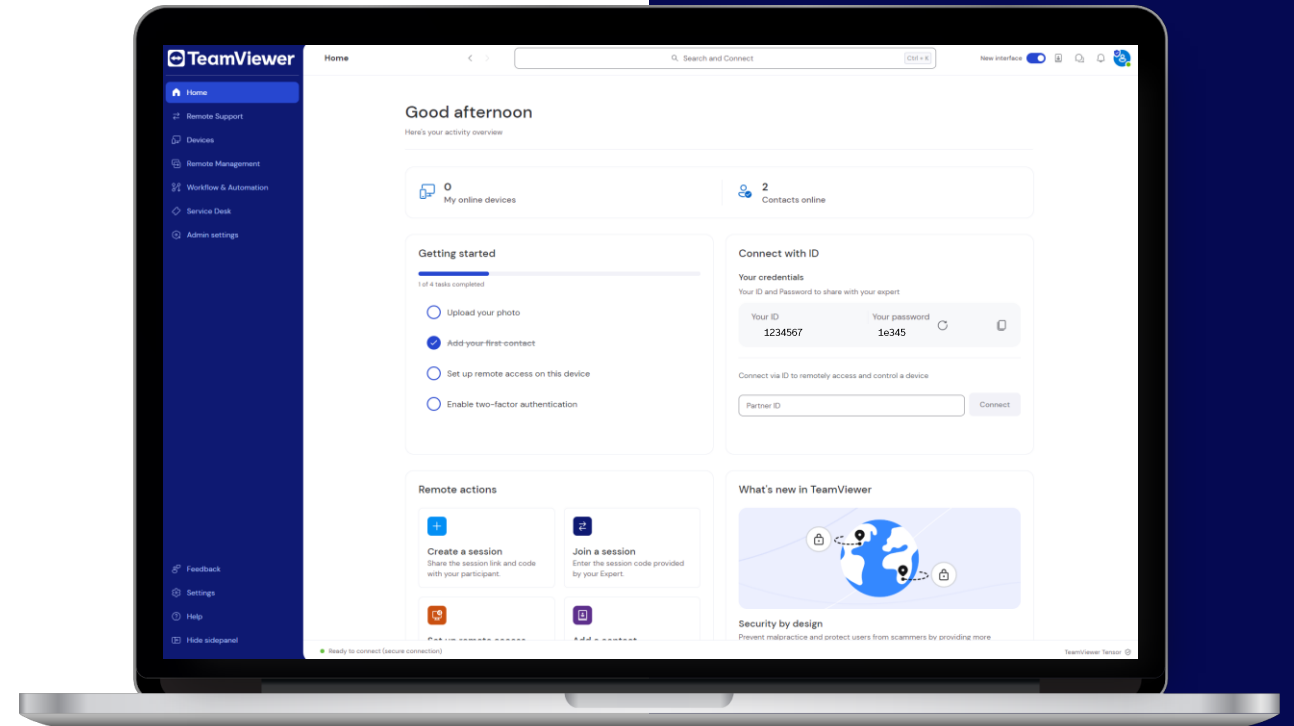Experience the new Tensor UI

Stay productive

Powertools make it easy, effective and efficient

Stay secure

Ensure security with Conditional Access and Exclusive Trust Link (BYOC)

Management

MDM and Toggling new and old UI across your enterprise

Demo highlights

Simplified and intuitive
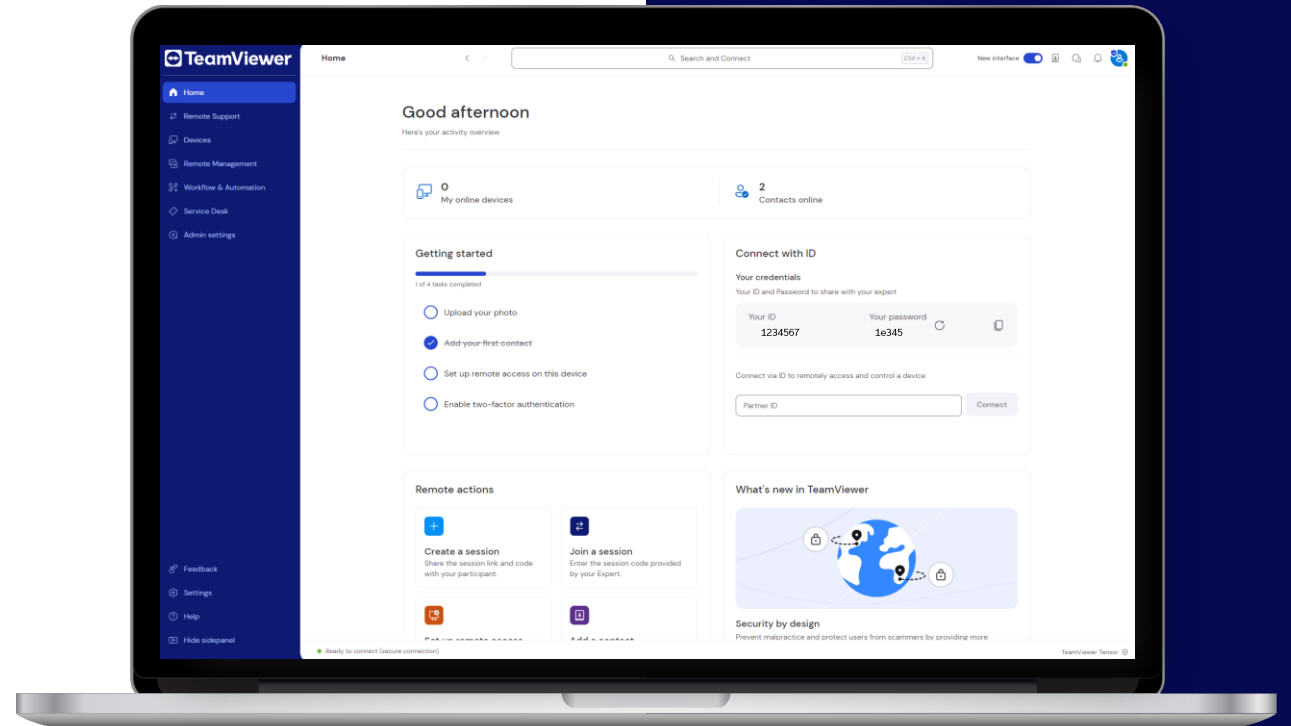
Experience the new Tensor UI

Stay productive

Powertools make it easy, effective and efficient

Stay secure

Ensure security with Conditional Access and Exclusive Trust Link (BYOC)

Management

MDM and Toggling new and old UI across your enterprise

Demo highlights

Simplified and intuitive
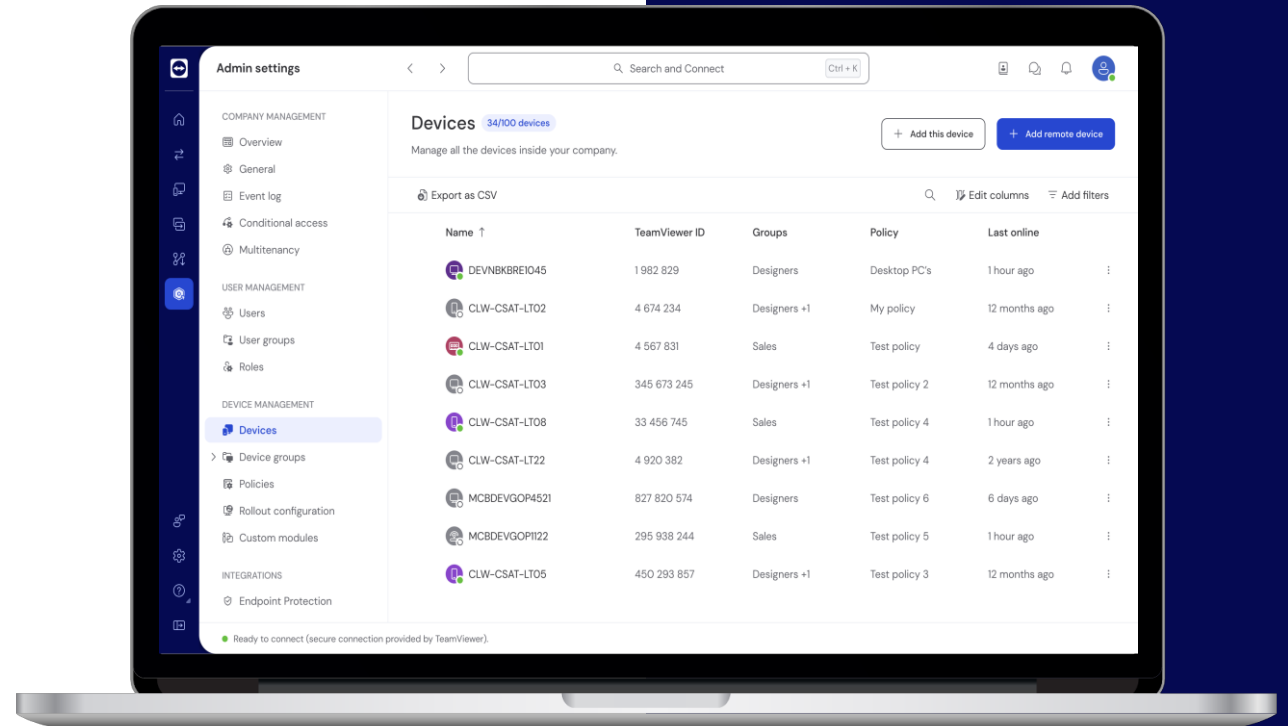Experience the new Tensor UI

Stay productive
Powertools make it easy, effective and efficient

Stay secure
Ensure security with Conditional Access and Exclusive Trust Link (BYOC)

Management
MDM and Toggling new and old UI across your enterprise

Demo highlights

Simplified and intuitive
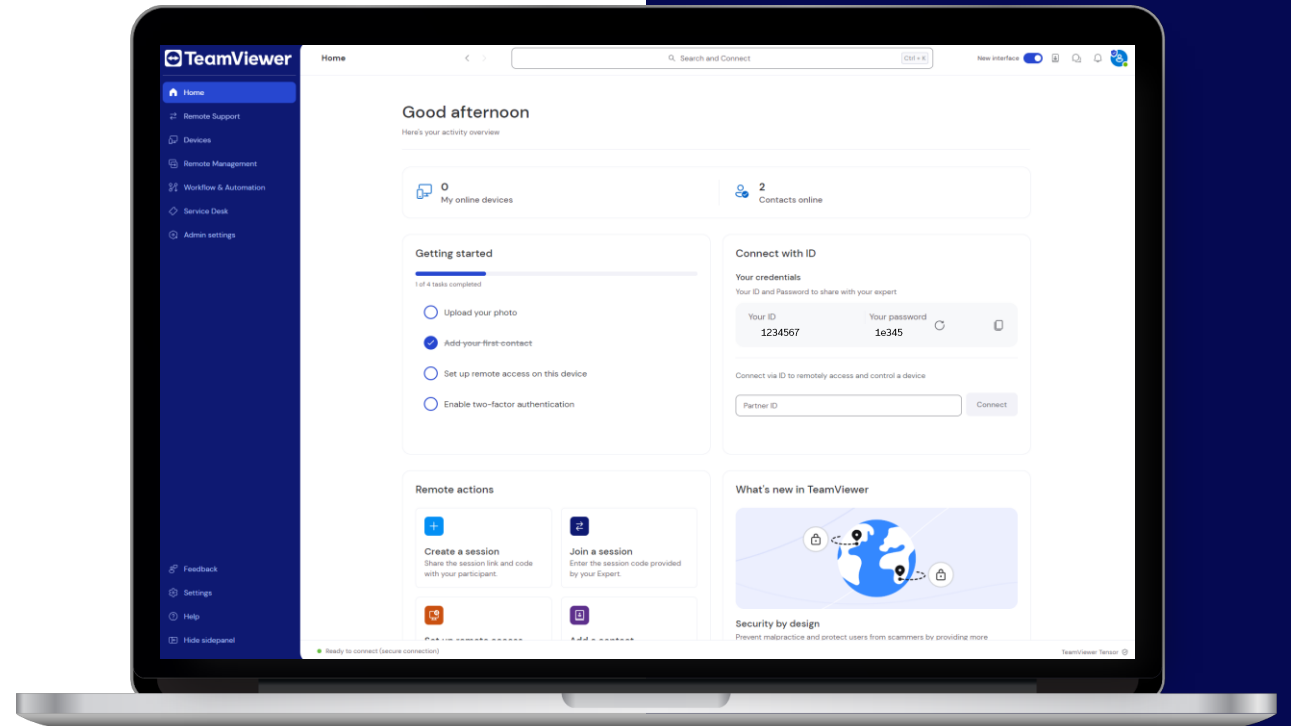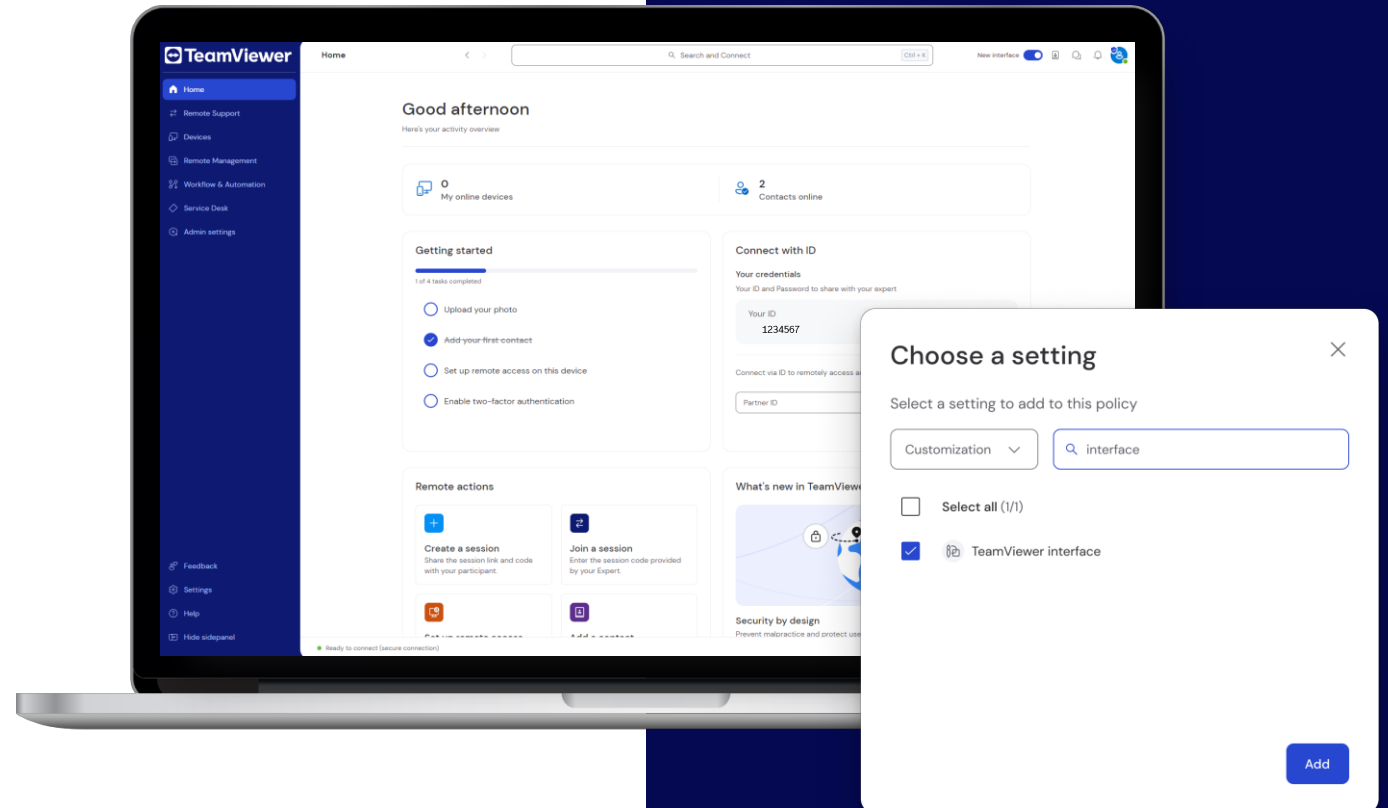Experience the new Tensor UI

Stay productive
Powertools make it easy, effective and efficient

Stay secure
Ensure security with Conditional Access and Exclusive Trust Link (BYOC)

Management
MDM and Toggling new and old UI across your enterprise

All registered participants will receive a link to the recorded session of the webinar and any associated materials via email.

Q&A

Get in touch

Solution Engineer

For feedback, product deep dives, technical queries

Support

For questions around managing, changing subscription

Account Executive

For placing any order, upgrading existing license or general support

Thank You