



SSO made simple

Best practices for secure enterprise connectivity solutions

Webinar

Speaker Information



Gil Vargas

Account Executive Enterprise

Gilbert works closely with customers, technical and business stakeholders to align and develop sustainable plans for remote management across enterprises. As a 24-year veteran in the software technology industry, Gil listens to customers' strategic goals and individual objectives. Finally, he served in the US Marine Corps and graduated from San Diego State University.



Aaron Boshers

Product Security Manager

Aaron is a product security manager for TeamViewer helping customers understand the security of our products and company. Aaron is also a US Navy veteran and a graduate from the University of South Florida with a Bachelor of Science in Information Technology, with community involvement with the MCPA and Neon Temple.

Agenda

1 **Single Sign-on**
Business Drivers

2 **Why SSO**
Security, Assurance, Compliance

3 **SSO Benefits**
What are the Benefits?

4 **Demo of SSO for Tensor**
SSO in Action

5 **Q&A**
Questions

TeamViewer Solution Portfolio



Immediate Remote Support Tools

Remote Connectivity for Individuals and Business of all Sizes



Managed Enterprise Connectivity

Advanced Secure Solutions for Enterprises



Operational Workflow Optimization

Digitalization Across Entire Value Chain Through Leading-Edge Technology



TeamViewer

Platform

Open APIs

Microservices

Software Libraries

API for Connectivity

Global Access Network

Why Customers Have Implemented Tensor with SSO

Proven Business Results

- Device manufacturer reduces downtime by 60%.
- A media company accesses prerelease films.
- Factories with IT/OT convergence without SSO?
- Multi-hospital (9) centralizing IT.
- Data protection along with events logging.
- Professionals access private and sterile locations with a single click.
- Directly control electron microscopes.
- Pharma critical information within 30 minutes, in Latin America.
- Medical Device issue resolution 3 days that used to take 3 weeks.
 - Solve biological questions in moments.



Why SSO is Required

MANAGEMENT REMOTE MANAGEMENT
HEAVY COMPUTE MACHINERY
REMOTE CONNECTION
SECURE LIFE SYSTEMS
REMOTE MOBILE DEVICES
SECURE REMOTE CONNECTION
BUSINESS-CRITICAL

HIGH-COST
ENTITIES
DEVICES
SITUATIONS
COMPLIANCE

What Customers are Asking

- JAMF, Intune, Okta SSO.
- TeamViewer with Entra ID.
- We have a proliferation TeamViewer Corporate access?
- Global divisions need to be secure, managed, with auditability.
- See and control what connections are taking place on medical devices.
- I need managed hardware based key fobs.



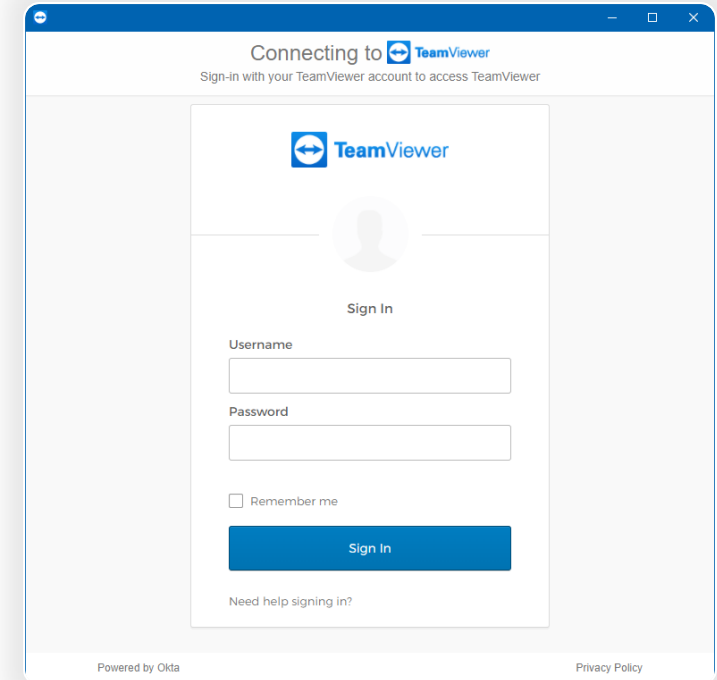
Single Sign-on

Why Implement Single Sign-on?

Why Single Sign-on

Security, Automation and Compliance

- ✔ **Greater compliance** and **fewer attack surfaces**
- ✔ **Automate** user management – no manual user provisioning
- ✔ Sync **user groups** directly from your Active Directory
- ✔ All major **Identity Providers** are supported



Why Single Sign-on

Security, Automation and Comfort

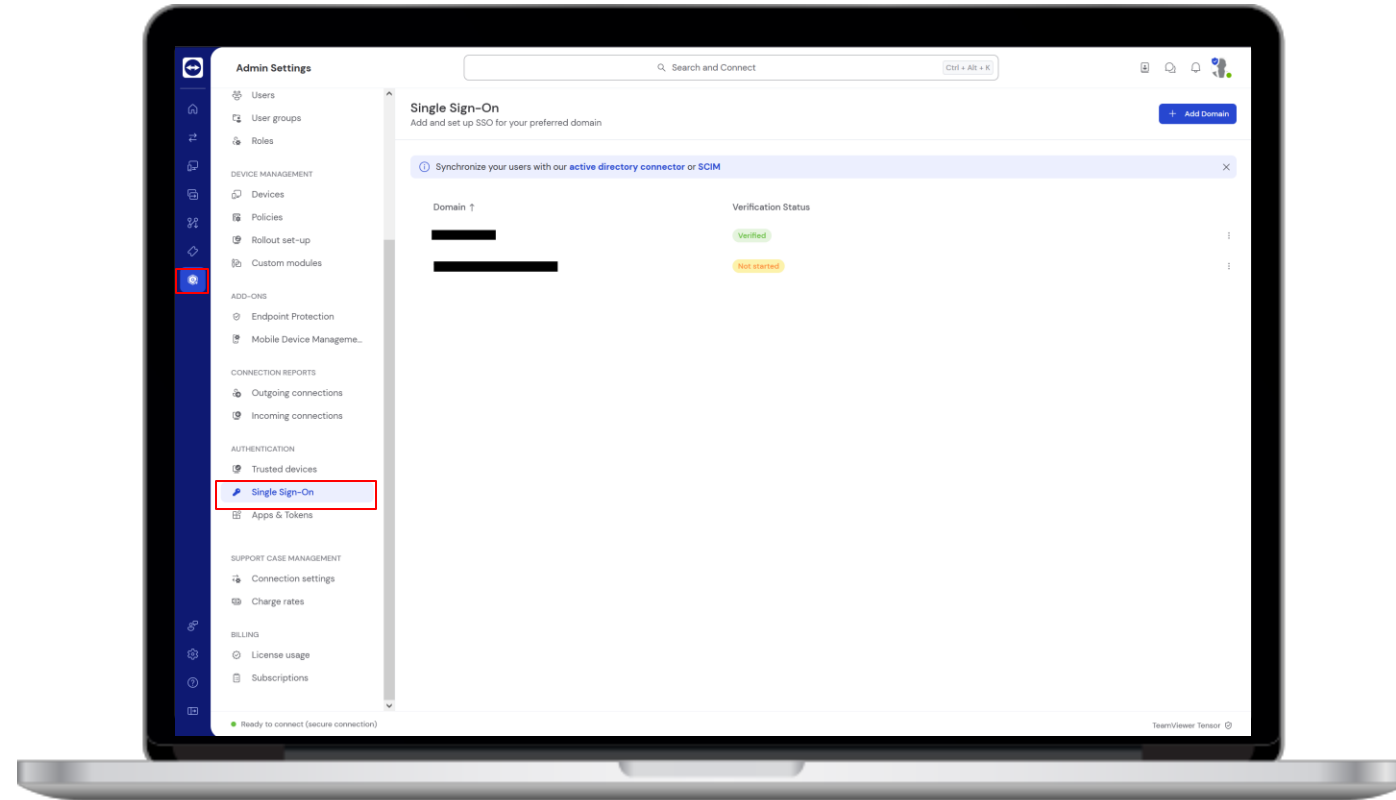
- ✓ **Enforce** your identity and multi-factor authentication policy
- ✓ **Full control** of all your domains – no unauthorized TeamViewer users with a company e-mail address
- ✓ **Make life easier** by minimizing login times by eliminating the need for password entries, captchas, and trusted device confirmations
- ✓ Users login seamlessly with **existing credentials**



Benefits

More security, less manual work

- ✓ Automated user provisioning **reduces manual work** for admins
- ✓ **More secure** methods of authenticating (Smart card, hardware tokens)
- ✓ **Less passwords** to remember, less surfaces for hackers to attack
- ✓ **No more “shadow users”** of TeamViewer within the organization



Single Sign-on

Demo

Entra ID Integration

Microsoft Azure | Search resources, services, and docs (G+)

Home > TeamViewer | Enterprise applications > Enterprise applications | All applications > SSO-t [redacted] TestEnv | Overview

Overview

Deployment Plan

Diagnose and solve problems

Manage

Properties

Owners

Roles and administrators

Users and groups

Single sign-on

Provisioning

Application proxy

Self-service

Custom security attributes

Security

Conditional Access

Permissions

Properties

Name: SSO-t [redacted]

Application ID: 794962f5-433c-4619-81a9-4... [redacted]

Object ID: 37409384-2334-46c8-8d38-... [redacted]

Getting Started

1. Assign users and groups
Provide specific users and groups access to the applications
[Assign users and groups](#)

2. Set up single sign on
Enable users to sign into their application using their Microsoft Entra credentials
[Get started](#)

What's New

Admin Settings | Search and Connect | Ctrl + Alt + K

ORGANIZATION MANAGEMENT

Overview

General

Conditional Access

Event log

Multitenancy

USER MANAGEMENT

Users

Roles

DEVICE MANAGEMENT

Devices

Policies

Rollout set-up

Custom modules

ADD-ONS

Endpoint Protection

Mobile Device Manageme...

CONNECTION REPORTS

Outgoing connections

Incoming connections

User groups

To simplify settings and permissions management, group your company users into user groups.

+ Create user group

Name ↑	Status	Users	Role
Admin_ADsync	API Synced	0	
CompanyAdmin_ADsync	API Synced	0	CompanyAdmin+EventLogs
EV manual User Group	Manual	1	
Global-Admin	API Synced	2	CompanyAdmin+EventLogs
IT-APAC	API Synced	1	
IT-EMEA	API Synced	2	
IT-NORAM	API Synced	0	
Test Far	Manual	1	
Test Group Thermo-Fisher	API Synced	0	
TestCapuzzo	Manual	0	
TestFar	API Synced	1	Company Administrator
User_ADsync	API Synced	0	Jan Permission
Zac_Manual_TestGroup	Manual	0	

Ready to connect (secure connection)

TeamViewer Tensor

Q&A



Thank
You