TeamViewer
SSO made simple
Best practices for secure enterprise connectivity solutions
Webinar

Speaker Information

Gil Vargas

Account Executive Enterprise

Gilbert works closely with customers, technical and business stakeholders to align and develop sustainable plans for remote management across enterprises. As a 24-year veteran in the software technology industry, Gil listens to customers' strategic goals and individual objectives. Finally, he served in the US Marine Corps and graduated from San Diego State University.

Aaron Boshers

Product Security Manager

Aaron is a product security manager for TeamViewer helping customers understand the security of our products and company. Aaron is also a US Navy veteran and a graduate from the University of South Florida with a Bachelor of Science in Information Technology, with community involvement with the MCPA and Neon Temple.

Agenda

1 **Single Sign-on**
Business Drivers

2 **Why SSO**
Security, Assurance, Compliance

3 **SSO Benefits**
What are the Benefits?

4 **Demo of SSO for Tensor**
SSO in Action

5 **Q&A**
Questions

TeamViewer Solution Portfolio

Immediate Remote Support Tools

Remote Connectivity for Individuals and Business of all Sizes

Managed Enterprise Connectivity

Advanced Secure Solutions for Enterprises

Operational Workflow Optimization

Digitalization Across Entire Value Chain Through Leading-Edge Technology

TeamViewer Platform

Open APIs	Microservices	Software Libraries	API for Connectivity

Global Access Network

Why Customers Have Implemented Tensor with SSO

Proven Business Results

- Device manufacturer reduces downtime by 60%.
- A media company accesses prerelease films.
- Factories with IT/OT convergence without SSO?
- Multi-hospital (9) centralizing IT.
- Data protection along with events logging.
- Professionals access private and sterile locations with a single click.
- Directly control electron microscopes.
- Pharma critical information within 30 minutes, in Latin America.
- Medical Device issue resolution 3 days that used to take 3 weeks.
    - Solve biological questions in moments.

Why SSO is Required

What Customers are Asking

- JAMF, Intune, Okta SSO.
- TeamViewer with Entra ID.
- We have a proliferation TeamViewer Corporate access?
- Global divisions need to be secure, managed, with auditability.
- See and control what connections are taking place on medical devices.
- I need managed hardware based key fobs.

Single Sign-on

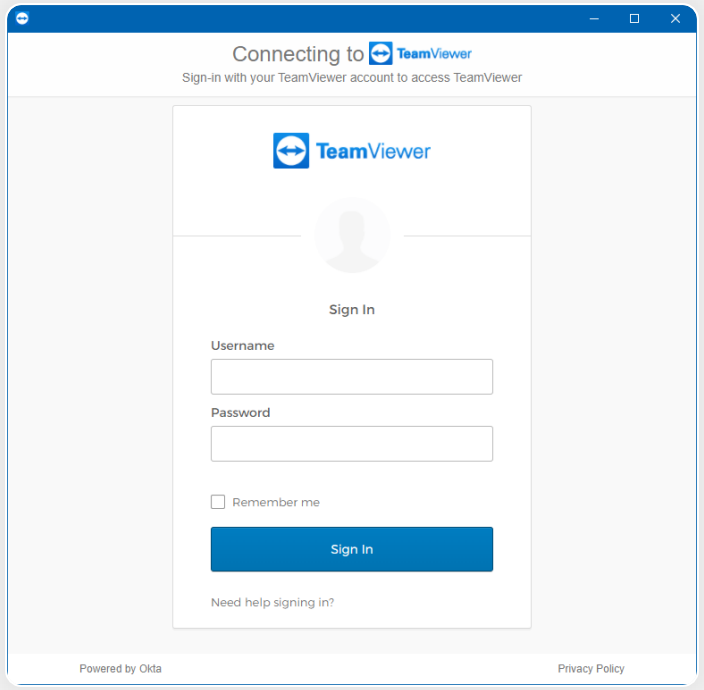
Why Implement Single Sign-on?

Why Single Sign-on

Security, Automation and Compliance

- **Greater compliance** and **fewer attack surfaces**
- **Automate** user management – no manual user provisioning
- Sync **user groups** directly from your Active Directory
- All major **Identity Providers** are supported

Microsoft Entra ID
okta
onelogin
G Suite
Centrify®



Why Single Sign-on

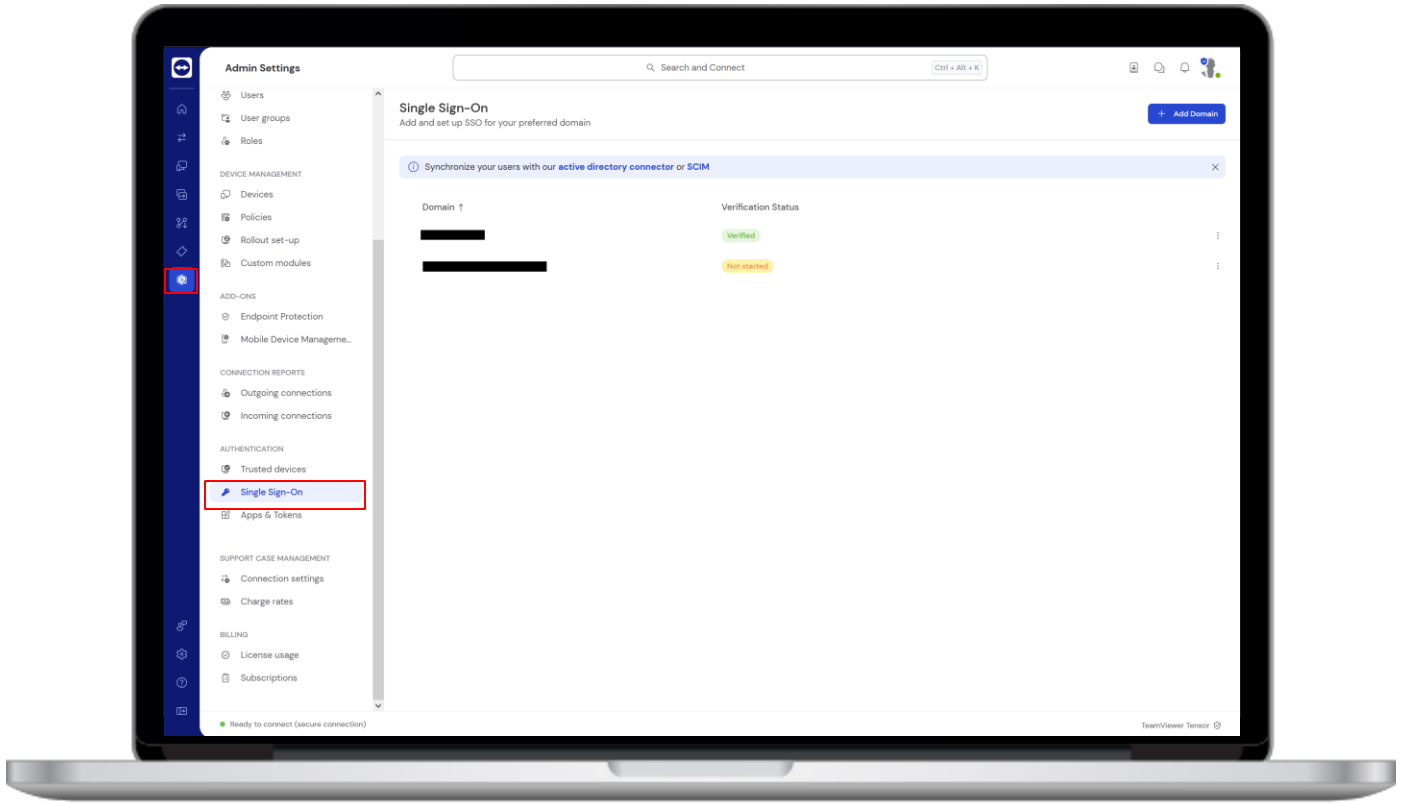
Security, Automation and Comfort

- **Enforce** your identity and multi-factor authentication policy
- **Full control** of all your domains – no unauthorized TeamViewer users with a company e-mail address
- **Make life easier** by minimizing login times by eliminating the need for password entries, captchas, and trusted device confirmations
- Users login seamlessly with **existing credentials**

Benefits

More security, less manual work

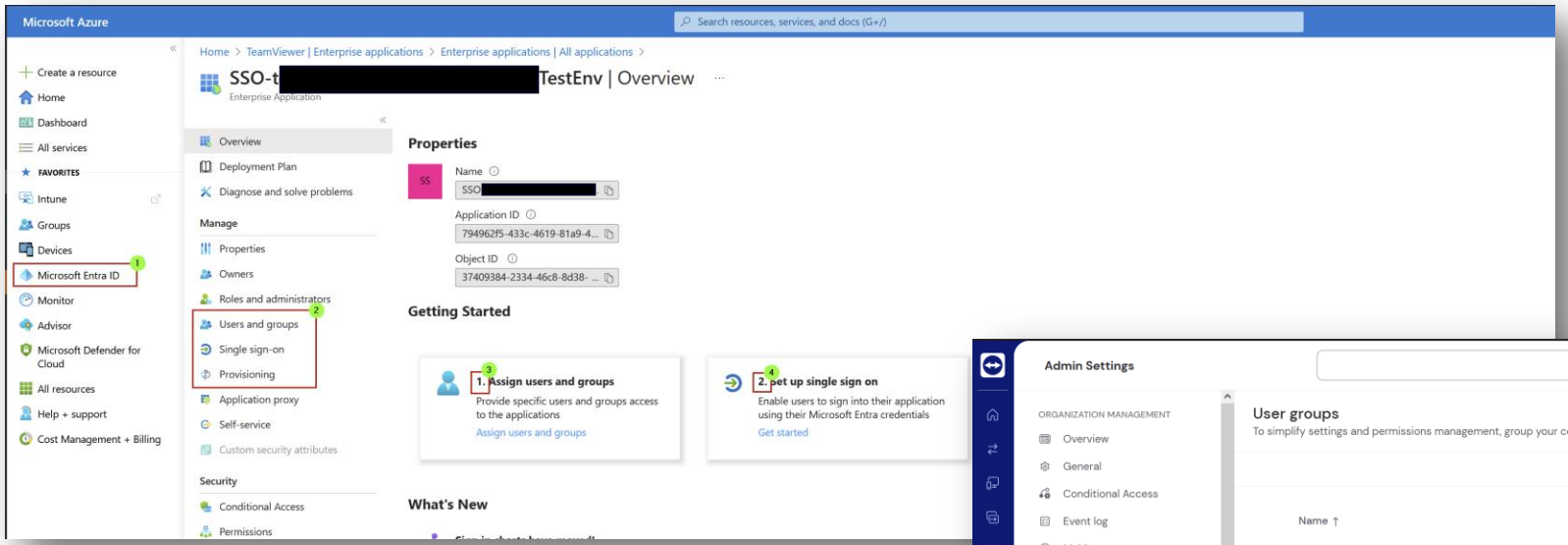
- Automated user provisioning **reduces manual work** for admins
- **More secure** methods of authenticating (Smart card, hardware tokens)
- **Less passwords** to remember, less surfaces for hackers to attack
- **No more “shadow users”** of TeamViewer within the organization

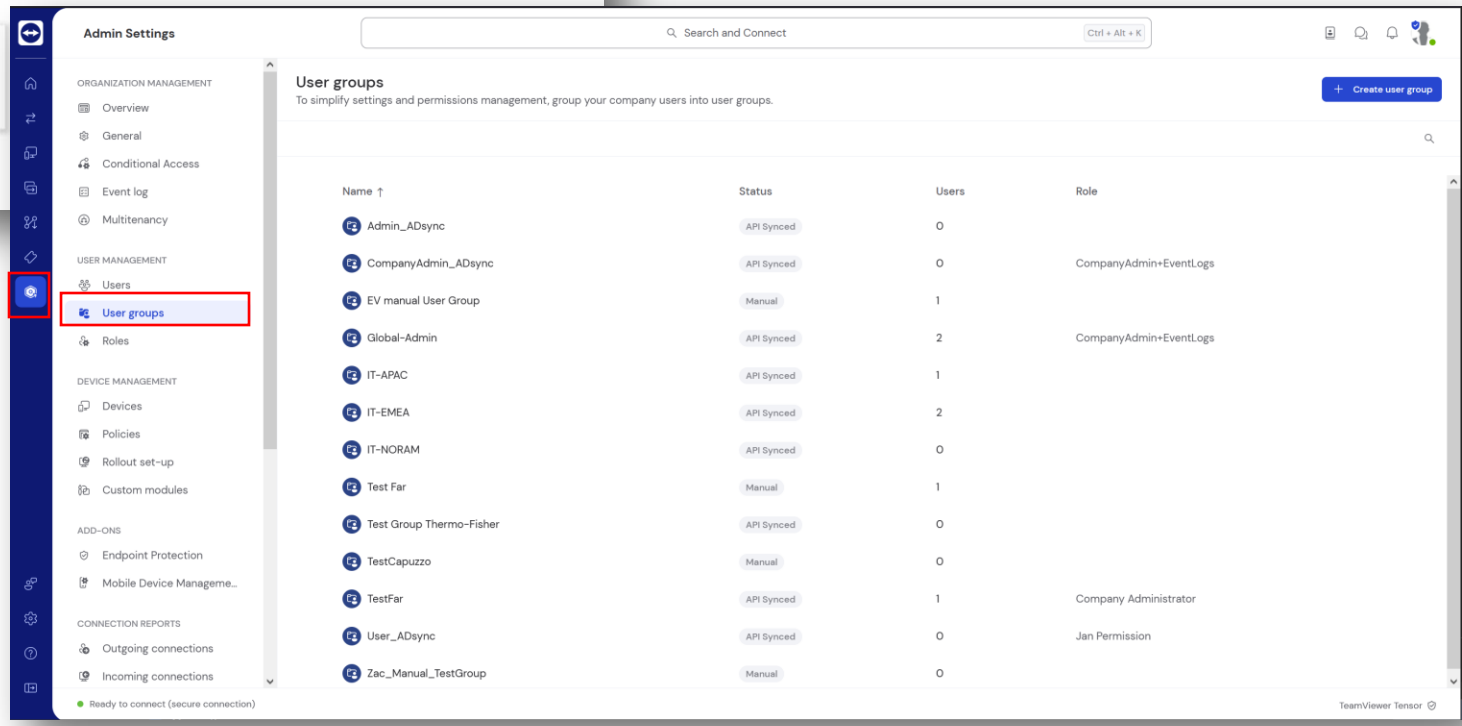


Single Sign-on

Demo

Entra ID Integration





Q&A

TeamViewer

Thank You