



# Security Feature Series: **Auditability**

Webinar

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# The speakers

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Account Executive Enterprise



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Enterprise Solutions Engineer  
Sales



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Senior Demand Generation  
Manager - EMEA

# Agenda

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## **Auditability**

What does it mean?

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## **Why**

What are the benefits?

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3

## **Live demo of Auditability**

Auditability in action

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4

## **Q&A**

Your questions

# Auditability

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What does it mean?

# What is Auditability

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## Full Transparency – Full Compliance

- ✓ Complete **audit trail** of your support experiences
- ✓ Granular **reports and logs**
- ✓ **Detailed logs** of connections and actions in the Management Console
- ✓ Logs of permissions, actions and other relevant information



# Why Auditability

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Collect data to gain insights and prove compliance

- ✓ Maintain and prove **compliance**
- ✓ Safeguard IT departments and **reputation**
- ✓ **Identify** and prioritize **risks**
- ✓ **Track** effectiveness and team **efficiency**



# Auditability | Use Cases



Complete audit trail of your support experiences

## Internal Support

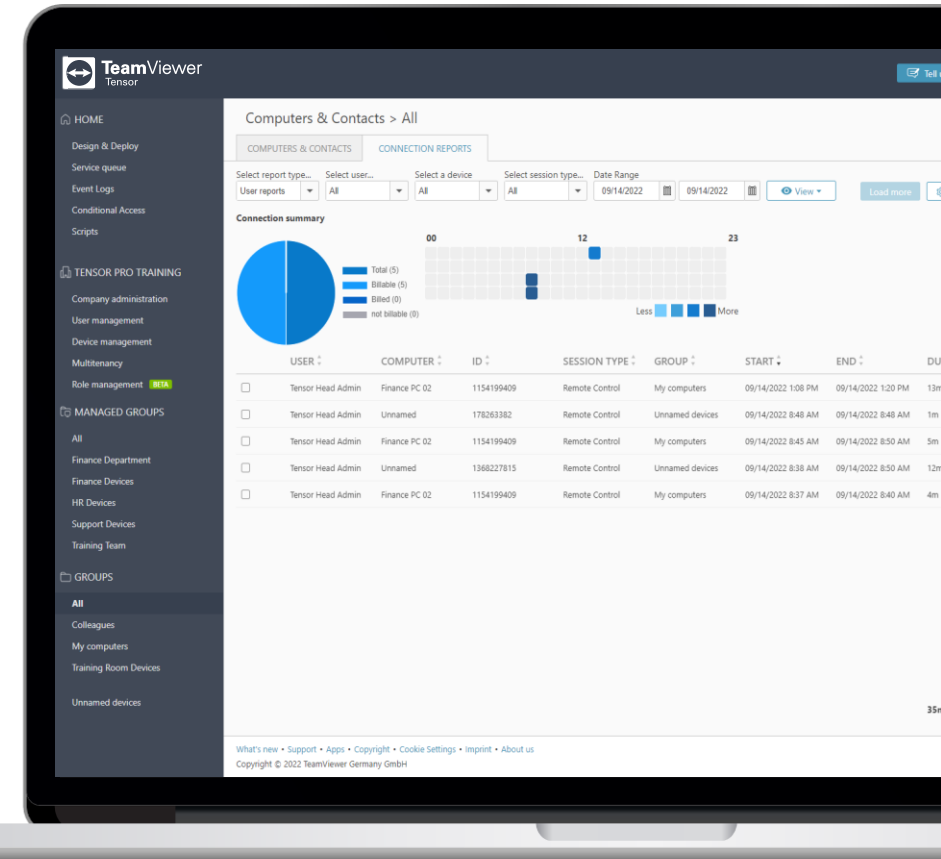
Understand effectiveness and efficiency of your internal IT org

## 3rd Party Support

Understand better how your vendors are providing support

## Project-based work

Better overview on temporary, time-based projects



# Auditability



LIVE DEMO





Thank  
You

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