

The next logical step: Aesop chooses Tensor to double-down on security

The iconic cosmetics brand Aesop had been a TeamViewer customer for over 10 years. But with **tightening data regulations**, it needed to up its security game. A **lack of visibility and audibility** over its IT was leaving the company exposed.

The challenge

2,500+ endpoints including computers, mobile devices, servers, and machines

400+ point-of-sale (POS) devices

235 signature stores

27 countries (and countless time-zones...)

Aēsop®

The aim

To establish **robust, secure, and traceable controls** for IT support staff and administrators. Only the right people should have access.

To support **employees with remote connectivity** every time there's a technical issue. Wherever, whenever.

To deliver **better compliance**, supporting a broader culture of **good governance, risk management, and data security**. Exactly what's needed for growth.

The result?

Aēsop®

With the TeamViewer infrastructure already in place, the switch to Tensor was painless, **with no interruption to service**.

Tensor's enterprise-grade security features mean the **entire system is now far more robust**.



“TeamViewer Tensor has a secure solution that addresses all of our needs.”

Gabriel Egan, Head of Global Support, Infrastructure and Operations at Aesop

Need a unified security solution?

See how Tensor can improve compliance and data security in your organization today.

[Learn more](#)