TeamViewer Tensor
Multitenancy

TeamViewer Tensor enables medium-, and large-sized enterprises to easily and efficiently manage licenses across their organization. Multitenancy ensures that central IT departments can eliminate the complexity of managing separate licenses for their local- and regional-IT saving on time and effort.
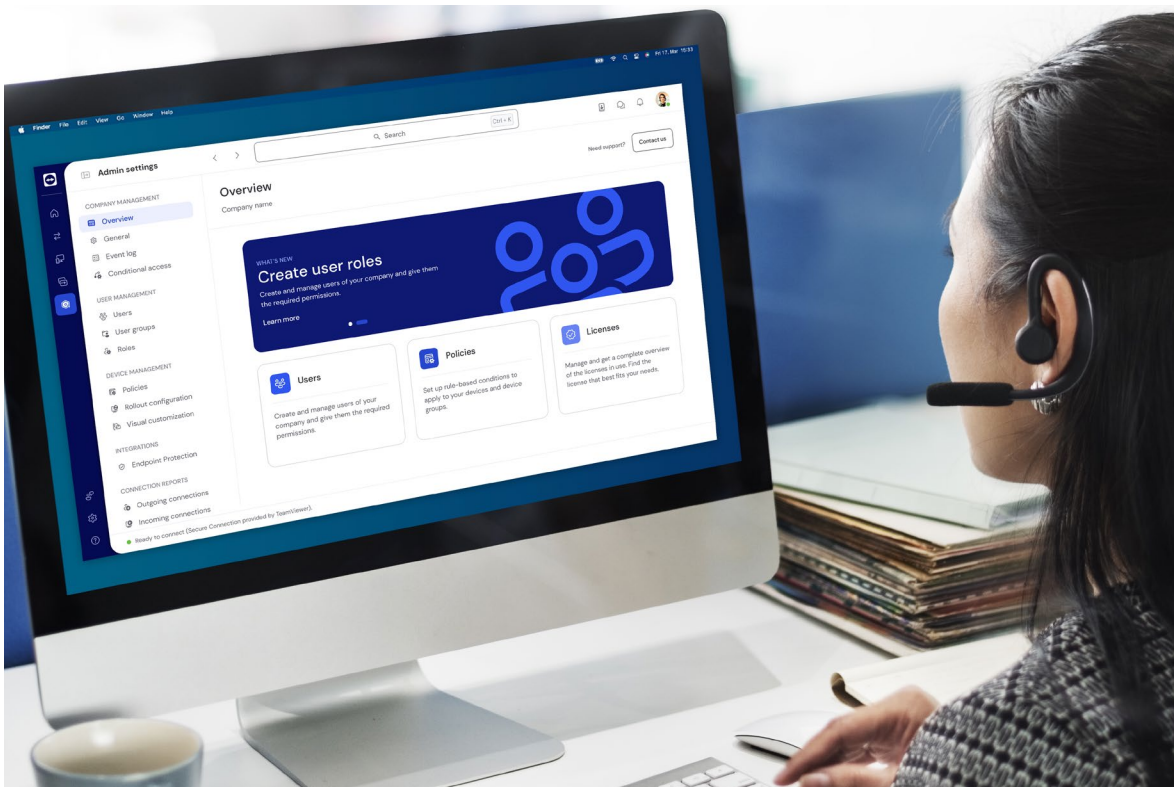
Key Challenges
Standardization of platforms and solutions across central headquarters and satellite business units is always a challenge. This is further compounded by the usual complexity of managing licensing for central IT and keeping a track of whether those licenses are utilized in an efficient manner at a local and regional level.

Streamline Tensor license **usage with multitenancy**

Multitenancy ensures that central IT has better overview of existing licenses and how they can further optimize the use of TeamViewer Tensor enabling the same secure, scalable support experience for their employees and associated business units.

- **Track, monitor and control** Tensor license usage across your central and satellite organizations
- **Use Multitenancy to scale your support experiences** in cost efficient and optimal manner
- **Multitenancy helps you in streamlining license management** preventing over-, under-utilization of your existing Tensor licenses
- **Central IT administrators** can easily manage, consolidate or separate users, devices, and groups based on the needs and requirements of the business

Feature **highlights**

Centralized management
Centrally manage TeamViewer Tensor licenses as a company administrator through the Management Console.

Easy to set up
Company profiles and a valid Tensor license is all that is needed to get started. Company administrators can send out links for other administrators to join the main organization.

Comprehensive reporting
Activation of Tensor licenses, number of full agents and how many are currently assigned are all visible to the central company administrator with an option to filter and dropdown as needed.

Key **benefits**

Streamline usage
Understand usage of TeamViewer Tensor across central and satellite IT organizations and share licenses.

Easy management
Easily split, distribute and share Tensor licenses to different satellite units as and when required.

Eliminate complexity
Central procurement and distribution of Tensor licenses saving on complexity in the long run.

Better transparency
Easily link existing companies to parent organizations and get license reports in one single place.

TeamViewer

About TeamViewer

As a leading global technology company, TeamViewer offers a secure remote connectivity platform to Access, control, manage, monitor, and support any device — across platforms — from anywhere. With more than 600,000 customers, TeamViewer is free for private, non-commercial use and has been installed on more than 2.5 billion devices. TeamViewer continuously innovates in the fields of Remote Connectivity, Augmented Reality, Internet of Things, and Digital Customer Engagement, enabling companies from all industries to digitally transform their business-critical processes through seamless connectivity.

Founded in 2005, and headquartered in Göppingen, Germany, TeamViewer is a publicly held company with approximately 1,400 global employees. TeamViewer AG (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX.

www.teamviewer.com/support

TeamViewer Germany GmbH
Bahnhofsplatz 2 73033 Göppingen Germany
+49 (0) 7161 60692 50

TeamViewer US Inc.
5741 Rio Vista Dr Clearwater, FL 33760 USA
+1 800 638 0253 (Toll-Free)

Want to know more?

Scan the QR Code to discover more about Teamviewer Tensor or contact us

+49 7161 60692 50

Stay Connected

www.teamviewer.com