

# Conversations with educators about The Connected Campus



## Experts we consulted

We talked to educators and staff at campuses across North America for this focused industry study.

Department heads

Procurement staff

IT staff

Faculty professors

Support staff

## What we learned

With the right technology in place, an entire campus can facilitate a harmonious academic experience for all.

# Welcome to The Connected Campus

**20 million**  
students are projected to be attending higher education programs in America by 2031\*

**Security** that will keep the doors open  
**77%** of participants cited that security and compliance are top priorities for them\*\*

**Capabilities** that everyone can access  
**86%** of participants evaluate solutions from an ease of use perspective\*\*

**Helping hand** that's always within reach  
“Students pay a lot for tuition and the learning experience they deserve can be difficult to deliver in an online scenario.”\*\*  
Kathie Kobelski, Director, Solution Deliver for the Americas

**Productivity** without any of the borders  
**90%** of participants cited connectivity tools return the most value for users\*\*\*

## TeamViewer Tensor has the all in one solution

<p><b>1 Security</b></p> <ul style="list-style-type: none"> <li> Conditional, rule-based access control</li> <li> Remote device management capabilities</li> <li> Remote authority over systems</li> <li> GDPR compliant &amp; adherent</li> </ul>	<p><b>2 Support</b></p> <ul style="list-style-type: none"> <li> Systems &amp; Software usage tracking</li> <li> Device &amp; software inventory maintenance</li> <li> Ticketing que for support workflows</li> </ul>	<p><b>3 Accessibility</b></p> <ul style="list-style-type: none"> <li> Consolidates tools already in use at your campus</li> <li> Designed for ease of use, with end user self-training</li> <li> Network, device, &amp; operating system agnostic</li> <li> Runs on ultra stable proprietary global network</li> </ul>	<p><b>4 Productivity</b></p> <ul style="list-style-type: none"> <li> Full remote device or data interactivity</li> <li> Screen sharing and recording capabilities</li> <li> Student to teacher file sharing and interaction</li> </ul>
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## TeamViewer Tensor

TeamViewer Tensor is a remote connectivity platform that enables educational institutions to scale to the needs of today's campus and their students.



[www.teamviewer.com](http://www.teamviewer.com)

\* Center for Education Statistics (NCES)  
\*\*TeamViewer independent studyNational  
\*\*\*Nov 2021 McKinsey survey of 634 faculty members of public and private colleges and universities