# TeamViewer

# Integrating Microsoft Intune with TeamViewer Tensor

Improve IT productivity and Microsoft Intune ROI, with a TeamViewer integration.

Integrating TeamViewer with Microsoft Intune gives your IT teams instant, market-leading remote support, from within the dashboard they already use every day. When you combine the power of Microsoft Intune and TeamViewer, you can resolve issues faster, make IT staff more productive, and rely on market-leading security.

### Achieve measurable value, fast

Integrating TeamViewer with Microsoft Intune can help business IT leaders meet their goals by:

Increase productivity and Maximize system uptime Eliminate redundant return on investment (ROI) and the productivity of your licensing costs by for IT teams by integrating internal customers, by using consolidating IT toolsets advanced remote support remote support to cut meanfor remote support, device into their existing Microsoft time-to-resolution (MTTR). management and more. Intune deployment. Extend the value, and Use advanced and automatic Reduce risk with enterprisecapabilities, of your existing logging and audit trails wide security standards licensing for Microsoft to ensure compliance and with integrated role-based Intune, helping to improve demonstrate value. security by default. your ROI even further.

### Boost the efficiency of your support teams

With the IT skills gap, tighter budgets, the need to support hybrid IT environments, and a greater device mix than ever, IT support administrators are under pressure to deliver.

Integrating Microsoft Intune with TeamViewer gives IT-support staff instant, easy access to the tools they need to overcome these challenges and achieve their goals.



Find the right fix and resolve IT issues faster, using remote support for any managed device, from within Microsoft Intune.



Rely on advanced security – including single sign on (SSO) and market-leading encryption – to guarantee compliance and data protection.



Improve IT staff's experience and efficiency with a single, integrated support environment for remote assistance and device management.



Apply fixes and updates in real time, with security compliance built-in, using the combined features of TeamViewer and Microsoft Intune.



Simplify troubleshooting with access to the full device context before you begin any remote-support session.



Work together with customers, using collaborative features such as file sharing and remote connection, to deliver a better experience.

#### Rely on TeamViewer enterprise-grade security

Need reassurance that integrating TeamViewer with Microsoft Intune will meet your company's security and compliance requirements? There's no need to worry.

With a TeamViewer integration, you get market-leading, zero-trust security:

- Fully encrypted remote device sessions
- Built-in compliance with HIPAA, GDPR, and SOC2
- No password-management burden with single sign on (SSO)
- Precise, role-based permissions to protect devices & data
- Automatically document every action with detailed system logs
- Demonstrate compliance with comprehensive audit trails

Contact TeamViewer today to find out how a TeamViewer-Intune integration can help you achieve your business, technology and efficiency goals.

Contact TeamViewer today

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