



Environmental Management Program & Policy Statement

TeamViewer SE

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1 Environmental Policy Statement

TeamViewer's Commitment

1 Environmental Policy Statement

-This policy applies to all employees of TeamViewer globally -

As an innovative technology company, TeamViewer is globally committed to fulfilling its part in protecting the environment and ensuring sustainable development by addressing the global climate challenge through our role as a remote connectivity enabler. Bridging economic activities of our business partners by providing ongoing remote connectivity and access to all types of technological devices across the globe, our aim is to reduce the necessity of physical mobility and thus decrease the global carbon emissions resulted from extensive business travels.

While utilizing TeamViewer products and expertise to assist globally in developing solutions to address the environmental challenges, we establish (among others) the **following objectives** that contribute to the development of our **Environmental Management System**:

- Continue researching new innovative ways to operate our business in a manner that reduces our impact on the environment and avoids pollution.
- Take active steps in continuing compiling and measuring TeamViewer's GHG scope 1, 2 and 3 emission inventories, evaluate and report on estimated impact, actively work on the fulfillment of the targets set to minimize our own corporate carbon footprint in a close alignment with best industry practices.
- Strive for responsible use of energy, water, and other natural resources throughout our value chain, including improving energy efficiency and aiming to become independent from fossil fuels.
- Engage with all relevant stakeholders, including our employees, suppliers, and partners, to gain insights into best practices and enhance our efforts in addressing climate and environmental protection policies.
- Arrange training and awareness programs for employees, educating them on the importance of ESG matters relevant to TeamViewer and stimulating environmental awareness.
- Make use of both internal and external channels to effectively communicate about environmental management matters.
- Maintain full compliance with all applicable environmental laws, governmental regulations, and standards, fulfill our commitments towards voluntary agreed obligations.

Employees and contractors at TeamViewer will receive comprehensive information and training regarding their responsibilities. They will also be provided with detailed guidance on specific measures that everyone can implement. The top-level management is actively addressing environment-related concerns, and effective reporting channels have been established to ensure effective communication.

2 Environmental Management Program

Reduction Targets & CO₂ Emissions Disclosure

2 Environmental Management Program

TeamViewer, being a forward-thinking technology company, is dedicated to playing its role in safeguarding the environment and promoting sustainable development on a global scale. By leveraging our expertise and products in remote connectivity, we actively contribute to tackling the pressing issue of climate change. In pursuit of this goal, we have set several objectives that form the foundation of our **Environmental Management System**.

- An **Environmental Policy Statement**, applicable to TeamViewer globally, demonstrating our commitment internally and externally with regular disclosure on environmental issues in our sustainability report and compliance with environmental regulations.
- The SBTi has approved TeamViewer's near-term science-based emissions reduction target. TeamViewer has also committed to setting long-term emissions reduction targets with the SBTi in line with reaching net-zero by 2040.
- Investment in durable Carbon Dioxide Removal (CDR) technologies including, but not limited to biochar and CO₂ mineralization.
- Disclosure of our corporate carbon footprint (Scope 1, 2, 3) on an annual and externally verified basis according to the GHG protocol.
- Regular evaluation of the positive impact that TeamViewer's remote connectivity solutions have on our customers' efforts to reduce CO₂-emissions.
- The clear division of responsibility and ownership for sustainability is emphasized by the Supervisory Board and Management Board, highlighting its paramount importance.
- Through the climate action working group, there is a strong emphasis on bottom-up involvement, with a specific focus on environmental issues.
- Bottom-up involvement through climate action working group with a focus on environmental topics.
- Regular internal environmental and sustainability audits.
- Commitment to certify our Environmental Management System in accordance with the ISO 14001 standard.
- Implementation of measures to encourage ongoing enhancement of TeamViewer's Environmental Management System.

2.1 Reduction Targets

TeamViewer has made it a topmost priority to minimize CO₂ emissions. To accomplish our reduction goals, we have established five essential strategies.

1. **Renewable energy**
Obtain data services with 100% renewable energy.
→ Operation of the office buildings with 100 % renewable energies.
2. **Influence the supply chain**
Require suppliers to define climate neutrality targets.
3. **Increase product efficiency**
Reduce the data intensity of our services and thereby reduce energy demand along the entire value chain.
4. **Emission-efficient business travel**
Increase the use of rail and public transport, be more conscious of flying.
5. **Hybrid working model**
Reduce emissions of work commuting by increasing work from home of up to 60 % (+10 % compared to previous year).

More information and disclosure provided, see <https://annualreport.teamviewer.com/>

2.2 CO₂ Emissions Disclosure

In accordance with our commitments to emission reduction targets, we disclose our CO₂ emissions scope 1, 2 and 3 with category split.

Development of CO₂ emissions

Figures in metric tons of CO ₂ e	2021	2022	Change in % compared to previous year
Scope 1	222	73	-67%
Scope 2	255	54	-79%
Total Scope 1 & 2	477	127	-73%
Total Scope 3	38,665	28,443	-26%
Scope 3.1	33,928	2,3673	-30%
Scope 3.2	3521	-.1	n/a
Scope 3.3	71	106	+33%
Scope 3.5	34	20	-41%
Scope 3.6	924	2,998	+69%

¹ Included in Scope 3.1

Scope 3.7	171	1558	+89%
Scope 3.8	16	88	+82%
CCF Total	39,142	28,570	-27%

Development of CO₂ emissions per million EUR of revenue

Figures in metric tons of CO ₂ e	2021	2022	Change in % compared to previous year
Scope 1	0.4	0.1	-71%
Scope 2	0.5	0.1	-81%
Total Scope 1 & 2	1.0	0.2	-76%
Total Scope 3	77.2	50.3	-35%
Scope 3.1	67.7	41.8	-38%
Scope 3.2	7.0	.1	n/a
Scope 3.3	0.1	0.2	+24%
Scope 3.5	0.1	0.04	-48%
Scope 3.6	1.8	5.3	+65%
Scope 3.7	0.3	2.8	+88%
Scope 3.8	0.03	0.2	+79%
CCF Total	78.1	50.5	-35%

¹ Included in Scope 3.1