TeamViewer

Environmental Management Program & Policy Statement

TeamViewer SE

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1 Environmental Policy Statement

TeamViewer's Commitment

1 Environmental Policy Statement

-This policy applies to all employees of TeamViewer globally -

As an innovative technology company, TeamViewer is globally committed to fulfilling its part in protecting the environment and ensuring sustainable development by addressing the global climate challenge through our role as a remote connectivity enabler. By bridging economic activities of our business partners through ongoing remote connectivity and access to all types of technological devices across the globe, we aim to reduce the necessity of physical mobility and thus decrease the global carbon emissions resulting from extensive business travels.

While utilizing TeamViewer products and expertise to assist globally in developing solutions to address the environmental challenges, we establish (among others) the **following objectives** that contribute to the development of our **Environmental Management System:**

- Continue researching new innovative ways to operate our business in a manner that reduces our impact on the environment and avoids pollution.
- Take active steps in continuing to compile and measure TeamViewer's GHG scope 1, 2, and 3 emission inventories, evaluate and report on the estimated impact, and actively work on the fulfillment of the targets set to minimize our own corporate carbon footprint in close alignment with best industry practices.
- Strive for responsible use of energy, water, and other natural resources throughout our value chain, including improving energy efficiency and aiming to become independent from fossil fuels.
- Engage with all relevant stakeholders, including our employees, suppliers, and partners, to gain insights into best practices and enhance our efforts in addressing climate and environmental protection policies.
- Arrange training and awareness programs for employees, that educate them on the importance of ESG matters relevant to TeamViewer and which stimulate environmental awareness.
- Make use of both internal and external channels to effectively communicate about environmental management matters.
- Maintain full compliance with all applicable environmental laws, governmental regulations, and standards, fulfill our commitments towards voluntary agreed obligations.

Employees and contractors at TeamViewer will receive comprehensive information and training regarding their responsibilities. They will also be provided with detailed guidance on specific measures that everyone can implement. The top-level management is actively addressing environment-related concerns, and effective reporting channels have been established to ensure effective communication.

2 Environmental Management Program

Reduction Targets & CO_2 Emissions Disclosure

2 Environmental Management Program

TeamViewer, being a forward-thinking technology company, is dedicated to playing its role in safeguarding the environment and promoting sustainable development on a global scale. By leveraging our expertise and products in remote connectivity, we actively contribute to tackling the pressing issue of climate change. In pursuit of this goal, we have set several objectives that form the foundation of our **Environmental Management System.**

- An **Environmental Policy Statement**, applicable to TeamViewer globally, demonstrating our commitment internally and externally with regular disclosure on environmental issues in our sustainability report and compliance with environmental regulations.
- The SBTi has approved TeamViewer's near-term science-based emission reduction target. TeamViewer has also committed to setting long-term emission reduction targets with the SBTi in line with reaching net-zero by 2040.
- Investment in durable Carbon Dioxide Removal (CDR) technologies including, but not limited to, biochar and CO_2 mineralization.
- Disclosure of our corporate carbon footprint (Scope 1, 2, 3) on an annual and externally verified basis according to industry standards.
- Regular evaluation of the positive impact that TeamViewer's remote connectivity solutions have on our customers' efforts to reduce CO_2-emissions.
- The clear division of responsibility and ownership for sustainability is emphasized by the Supervisory Board and Management Board, highlighting its paramount importance.
- Bottom-up involvement through a climate action working group with a focus on environmental topics.
- Regular internal and external environmental and energy audits.
- Commitment to certify our Environmental Management System in accordance with the ISO 14001 standard.
- Implementation of measures to encourage ongoing enhancement of TeamViewer's Environmental Management System.

2.1 Reduction Targets

TeamViewer has made it a topmost priority to minimize CO_2 emissions for all operations and entities. To accomplish our reduction goals, we have established five essential strategies.

1. **Renewable energy**
   Obtain data services with 100% renewable energy.
   → Operation of the office buildings with 100 % renewable energy.
2. **Influence the supply chain**
   Require suppliers to define carbon emission reduction targets.
3. **Increase product efficiency**
   Reduce the data intensity of our services, thereby reducing energy requirements along the entire value chain.
4. **Emission-efficient business travel**
   Increase the use of rail and public transport and avoid short-haul flights.
5. **Hybrid working model**
   Reduce commuting emissions by increasing work from home by up to 60 % (+10 % compared to previous year).

More information and disclosure provided, see https://annualreport.teamviewer.com/

2.2 CO_2 Emissions Disclosure

In accordance with our commitments to emission reduction targets, we disclose our CO_2 emissions scope 1, 2 and 3 with category split.

Table 1: Development of CO_2 Emissions (in metric tons)

	2021	2022	2023	% 2023 / 2022
Scope 1				
Gross Scope 1	222	353	202	-43%
Scope 2				
Gross Scope 2 location-based	n/a[1]	n/a[1]	835	/
Gross Scope 2 market-based	n/a[1]	n/a[1]	759	/
Net Scope 2 location-based	n/a[1]	n/a[1]	108	/
Net Scope 2 market-based	255	54	32	-43%
Scope 3				
3.1: Purchased goods and services	33,928	23,673	14,860	-32%[2]
Gross Cloud computing and data center services	n/a[1]	n/a[1]	1,418	/
Net Cloud computing and data center services	n/a[1]	n/a[1]	1,307	/
3.2: Capital goods	3,521	-[3]	1,732	/
3.3: Energy- and fuel-related emissions	71	106	397	73%
3.5: Waste produced in operations	34	20	19	-5%
3.6: Business travel	924	2,998	4,916	39%
3.7: Employee commuting	171	1558	664	-57%
3.8 Gross: Upstream leased assets	n/a[1]	n/a[1]	747	/
3.8 Net: Upstream leased assets	16	88	379	77%
Gross Scope 3 Upstream	n/a[1]	n/a[1]	24,755	/
Net Scope 3 Upstream	38,665	28,443	24,277	-15%
Scope 3 Downstream	n/a[4]	n/a[4]	n/a[4]	n/a[4]
Totals				
Gross Total location-based	n/a[1]	n/a[1]	25,792	/
Gross Total market-based	n/a[1]	n/a[1]	25,715	/
Net Total location-based	n/a[1]	n/a[1]	24,585	/
Net Total market-based	**39,142**	**28,850**	**24,509**	**-15%**

Table 2: Development of CO_2 emissions per million EUR of revenue

	2021	2022	2023	% 2023 / 2022
Scope 1				
Gross Scope 1	0.4	0.6	0.3	-48%
Scope 2				
Gross scope 2 location-based	n/a[1]	n/a[1]	1.3	/
Net scope 2 location-based	n/a[1]	n/a[1]	1.2	/
Net scope 2 market-based	n/a[1]	n/a[1]	0.2	/
Net scope 2 market-based	0.51	0.1	0.05	-47%
Scope 3				
3.1: Purchased goods and services	67.71	41.83	23.71	-43%[2]
Gross cloud computing and data centers	n/a[1]	n/a[1]	2.26	/
Net cloud computing and data center services	n/a[1]	n/a[1]	2.09	/
3.2: Capital goods	n/a[1]	-[3]	2.76	/
3.3: Energy- and fuel-related emissions	0.1	0.1	0.63	70%
3.5: Wasted produced in operations	0.07	0.04	0.03	-14%
3.6: Business travel	1.8	5.3	7.8	32%
3.7: Employee commuting	0.3	2.8	1.1	-62%
3.8 Gross: Upstream leased assets	n/a[1]	n/a[1]	1.2	/
3.8 Net: Upstream leased assets	0.06	0.2	0.6	74%
Gross scope 3 upstream	n/a[1]	n/a[1]	38.7	/
Net scope 3 upstream	77.2	50.3	38.7	-23%
Scope 3 downstream	n/a[4]	n/a[4]	n/a[4]	n/a[4]
Totals				
Gross total location-based	n/a[1]	n/a[1]	41.2	/
Gross total market-based	n/a[1]	n/a[1]	41.0	/
Net total location-based	n/a[1]	n/a[1]	39.2	/
Net total market-based	**78.1**	**51.0**	**39.1**	**23%**

1. Was not calculated in the years before 2023
2. Including Cloud computing and data center services
3. Included in Scope 3.1
4. TeamViewer, being a software company, does not have any operations that are categorized as Scope 3 Downstream in accordance with the Greenhouse Gas Protocol

2.3 Renewable Energy Consumption Disclosure

TeamViewer strives to use energy responsibly throughout its value chain by increasing its energy efficiency and reducing its dependency on fossil fuels. To achieve this, TeamViewer has sourced an estimated 80% of all energy requirements from renewable energy sources in the year 2023.