

# Annex 3 to the Data Processing Agreement

### **Subprocessor List**

Version as of 5 April 2024



## 1. Subprocessors for TeamViewer's products (except Frontline, Engage/Co-Browsing and Classroom, see separate Sections below)

Name	Location	Provided Service
Anexia Internetdienstleistungs GmbH	Feldkirchnerstrasse 140, 9020 Klagenfurt, Austria	Hosting
Amazon Web Services EMEA Sarl (except Assist AR)	38 Avenue John F. Kennedy, L-1855 Luxemburg	Hosting
Microsoft Deutschland GmbH	Walter-Gropius-Straße 5, 80807 München, Germany	Hosting
Microsoft Ireland Ltd.	South County Business Park, One Microsoft Place, Carmanhall and Leopardstown, Dublin, D18 P521, Ireland	Hosting
IBM Deutschland GmbH	IBM-Allee 1, 71139 Ehningen, Germany	Hosting
Google Ireland Ltd.	Gordon House, Barrow Street, Dublin 4, Ireland	Hosting
TeamViewer Greece EPE	Leoforos Dodonis 147, 45221 Ioannina, Greece	Maintenance and Development
TeamViewer Portugal, Unipessoal Lda	Rua Manuel Pinto de Azevedo, 860, 7º, 4100-320 Porto, Portugal	Maintenance and Development
TeamViewer Austria GmbH	Graben 5, 4020 Linz, Austria	Maintenance and Hosting



Additional Features, against separate order or activation of function modules			
Malwarebytes Inc. (only applicable for the function modules Endpoint Protection/Endpoint Detection & Response by Malwarebytes)	3979 Freedom Circle, Santa Clara, CA 95054, USA	Endpoint Protection; Endpoint Detection & Response (optional)	
Lansweeper NV (only applicable for the Asset Management and Discovery)	Fraterstraat 212, 9820 Merelbeke, Belgium	Asset Management and Discovery (optional)	
Ivanti UK Limited (only applicable for the Mobile Device Management)	3 Arlington Square Downshire Way, Bracknell, RG12 1WA, United Kingdom	Mobile Device Management (optional)	
Schwarz IT KG (only applicable for Conditional Access)	Stiftsbergstraße 1,74172 Neckarsulm, Germany	Hosting for Conditional Access (optional)	
Exclusively for connections from and to China			
Alibaba.com (Europe) Limited	3rd Floor, Davidson Building, 5 Southampton Street London, WC2E 7HA, United Kingdom	Hosting	

#### 2. Subprocessors for TeamViewer Frontline

Name	Location	Provided Service
Microsoft Deutschland GmbH	Walter-Gropius-Straße 5, 80807 München, Germany	Hosting
Microsoft Ireland Ltd.	South County Business Park, One Microsoft Place, Carmanhall and Leopardstown, Dublin, D18 P521, Ireland	Hosting
TeamViewer Greece EPE	Leoforos Dodonis 147, 45221 Ioannina, Greece	Maintenance and Development
TeamViewer Portugal, Unipessoal Lda	Rua Manuel Pinto de Azevedo, 860, 7º, 4100-320 Porto, Portugal	Maintenance and Development



Additional Features, on specific request or under special circumstances			
Twilio Inc. (only if requested by the Customer)	375 Beale Street, Suite 300, San Francisco, CA 94105, USA	Hosting of the video and audio feed	
Business Objects Software Limited ("SAP") (only applicable for the Customers using the SAP Global Partner Support Center)	1012 - 1014 Kingswood Avenue, Citywest Business Campus, Dublin 24, Ireland	Hosting of customer support portal	

## 3. Subprocessors for TeamViewer Engage/ Co-Browsing/ Classroom

Name	Location	Provided Service
Hetzner Online GmbH	Industriestraße 25, 91710 Gunzenhausen, Germany	Hosting
TeamViewer Greece EPE	Leoforos Dodonis 147 45221 Ioannina, Greece	Maintenance and Development
TeamViewer Portugal, Unipessoal Lda	Rua Manuel Pinto de Azevedo, 860, 7º, 4100-320 Porto, Portugal	Maintenance and Development
TeamViewer Austria GmbH	Graben 5, 4020 Linz, Austria	Maintenance and Hosting. Hosting locations for Engage/Co-Browsing: for all customers – EU; only for Japanese customers – Japan Hosting location for Classroom: EU