



# Conflict Minerals Policy

TeamViewer SE

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## 1 Introduction

TeamViewer is committed to upholding ethical standards and to respect human rights in its business, operations, and procurement activities. Building on our Supplier Code of Conduct and Responsible Buying Strategy, we acknowledge the necessity of establishing company-wide guidelines on how to deal with Conflict Minerals in our supply chain, as these are sometimes linked to financing armed conflicts or are mined using forced labor.

3TG Minerals (tin, tungsten, tantalum, and gold), as defined by the EU Conflict Minerals Regulation, are mainly found in hardware devices, electronics, and related equipment. Specifically relevant areas for TeamViewer would therefore include the direct sale of hardware and all sorts of purchases in those areas, incl. services such as data centers and cloud operations that involve significant usage of hardware when being delivered.

## 2 Statement

TeamViewer recognizes that the sourcing of Conflict Minerals may benefit armed militia groups while contributing to the violation of human rights in countries that are involved in their mining, processing, and shipment. These countries would for example include Sudan, Central Africa Republic, Uganda, Congo Republic, Angola, Tanzania, Rwanda, Burundi, Zambia, Angola, and the Democratic Republic of Congo (DRC).

Consequently, TeamViewer is committed to proactively eliminating Conflict Minerals from being used in any of the products or services we buy or sell. We will not knowingly source minerals from the DRC (Democratic Republic of Congo) and adjoining countries, unless independently certified as conflict free.

### 3 Responsibilities

At TeamViewer, we demand that all our suppliers understand, comply with, and respect all legal requirements regarding the sourcing of conflict minerals defined in, for example, the Dodd-Frank Act and other comparable EU regulations.

In accordance with our commitment to eliminate conflict minerals from our products and supply chain, TeamViewer regularly conducts supplier due diligence and expects suppliers to uphold the standards according to TeamViewers Supplier Code of Conduct. Furthermore, TeamViewer has created a supplier questionnaire which aligns with the German Supply Chain Act. This includes questions regarding the observance of human rights and the potential risk of environmental violations in the supply chain. It also requests that suppliers acknowledge the OECD due diligence guidance and that detailed risk assessments are conducted in line with the demands set by the Responsible Minerals Initiative (RMI), to safeguard the health and interests of all workers within the extractive industry.

TeamViewers' ultimate goal is to ensure that our materials are sourced safely and from conflict-free areas. To this end, TeamViewer constantly monitors its supply chain to create full transparency, which simplifies the process of taking decisive action where improvements are imperative.