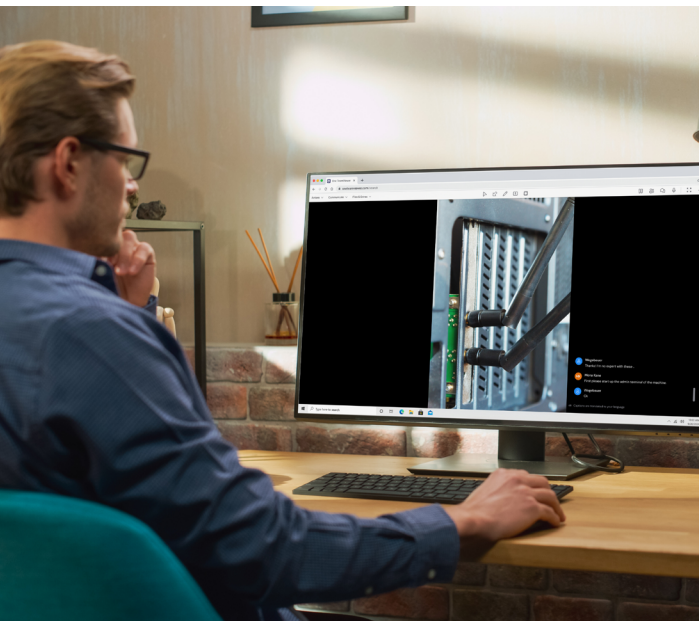# Translated Live Captions for Remote Assistance with TeamViewer Assist AR

With the new Translated Live Captions feature of Assist AR, you can provide and receive support in any environment, from home office to warehouse, across the globe without language barriers.

TeamViewer offers the next level of boundless remote support with the new Translated Live Captions feature of Assist AR, TeamViewer's augmented reality-powered remote assistance solution. For experts providing remote support, translation of written and verbal communication enables to support users across the globe without language barriers. Businesses of any size can optimize their operations by having a single support desk for all regions they are present in and tap into unlimited industry expertise. For users receiving support, live captions allow them to get the support they need even in a noisy office or warehouse environment.

Translated Live Captions facilitate faster and more efficient communication and help avoid misunderstandings during remote support sessions. The feature is easy to set up through the in-app prompt – simply choose one of the 136 supported languages as your spoken language and let your contact on the other side of the call do the same.

Benefits of Translated Live Captions
for your business

Whether you're providing IT support or managing field service and maintenance, the Translated Live Captions feature of Assist AR offers you these benefits:

1 **Access expertise worldwide**
Bypass language barriers and tap into the expertise you truly need with real-time verbal and written communication translation available for 136 languages and dialects.

2 **Provide support in any environment**
Mitigate noise challenges of the support call with live captions. Now expert recommendations are clear in a noisy office or warehouse environment.

3 **Decrease support time**
Avoid misunderstandings and repetition by leveraging live captions and AR-powered notes and markers

4 **Optimize operations**
Streamline your support desk based on expertise rather than location or spoken languages.

Key features

In-call live captions

Real-time translated captions

136 supported languages and dialects

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